

COVID-19 Update

Notice to our Customers regarding closure of some of our Authorized Service Centers:

Due to the “stay at home” government orders in each country, our Canon authorized service centers in your city may be temporarily closed or working on tight schedules until further notice. We apologize for any inconvenience and delays that may occur during this time. We greatly appreciate your patience and understanding.

We encourage you to contact us for more information at support page:
www.cla.canon.com/support



The screenshot shows the Canon Latin America Group website. At the top, there is a navigation bar with links for Product Registration, Support & Drivers, and Supplies. Below this is a search bar and a secondary navigation bar with links for About Canon, Newsroom, and Contact Us. The main navigation menu includes Consumer & Home Office, Office Equipment, Production Printing, and Professional Imaging Products. The central banner features a smiling male customer service representative wearing a headset, with the text "Technical Support and Assistance" and a red-bordered button that says "For more information". On the right side of the banner, there is a vertical list of service icons: Service Locator (wrench and screwdriver), Contact Us (headset), FAQ (magnifying glass), Product Information (person with question mark), and Email (envelope). At the bottom of the banner, there is a "Featured Products" section and a pagination indicator showing "1/7".

The spread of COVID-19 is a rapidly evolving situation that is of great concern to everyone. Canon’s commitment is to take proactive and proportional steps in accordance with all recommended procedures and protocols as advised by the CDC, the United States Government, and state, regional and local public health agencies.

Again, we sincerely appreciate your patience and understanding as we continue to monitor the ongoing situation and follow the advice and guidance of federal and state authorities. The health and well-being of our customers, clients, and employees remain our top priority during this difficult time. As conditions change, we will take recommended and appropriate steps to restore and continue the excellent service that you have come to expect from Canon USA, Inc. For updates and other information regarding COVID-19 measures, please visit our web site:
<https://www.cla.canon.com/cla/en/ImportantMessages>