



## Update 2: Security Relating to Canon Products (Apache Log4j Vulnerability)

Following the internal review of our parent company Canon Inc., we have confirmed that there is no impact on products and services developed and manufactured by Canon Inc. Please click here for the link to our global page: [https://www.cla.canon.com/en\\_US/app/pdf/message-to-our-customers/Log4j-Vulnerability2.pdf](https://www.cla.canon.com/en_US/app/pdf/message-to-our-customers/Log4j-Vulnerability2.pdf)

Additional information will be published as necessary.

For information made available by third party software providers concerning their solutions that are compatible with Canon branded products, please review the list shown below.\*

*\* Links to external sites outside of the Canon domain are being provided as a convenience and for informational purposes only. The links are provided in English and may not be available in multiple languages. Contact the external site operator with any questions regarding its content and language options.*

3 <sup>rd</sup> Party Partner Products / Solutions	Status	Recommended Action
eCopy ShareScan (Kofax)	Affected	Only version 6.4 is impacted. See Kofax website for remediation steps. ShareScan Security Info <a href="https://knowledge.kofax.com/MFD_Productivity/eCopy_Share_Scan/Troubleshooting/ShareScan_and_Log4j_vulnerability_(CVE-2021-44228)">https://knowledge.kofax.com/MFD_Productivity/eCopy_Share_Scan/Troubleshooting/ShareScan_and_Log4j_vulnerability_(CVE-2021-44228)</a>
eCopy ScanStation (Kofax)	Affected	
Control Suite- Device Registration Service DRS 7.13.0.3 (Kofax)	Affected	See ControlSuite and the Log4j vulnerability CVE-2021-44228 for more information. <a href="https://knowledge.kofax.com/MFD_Productivity/General_Information/ControlSuite_and_the_Log4j_vulnerability_CVE-2021-44228">https://knowledge.kofax.com/MFD_Productivity/General_Information/ControlSuite_and_the_Log4j_vulnerability_CVE-2021-44228</a> <b>Mitigation:</b> Downgrade to DRS v7.13.0.2 Stop the DRS service when not in use (cannot be stopped if using Combined Client). Kofax Community Product Discussion URL <a href="https://community.kofax.com/s/question/0D53m00006w0M y3CAE/controlsuite-release-announcements?language=en_US">https://community.kofax.com/s/question/0D53m00006w0M y3CAE/controlsuite-release-announcements?language=en_US</a>
		Kofax Community Product Discussion URL <a href="https://community.kofax.com/s/question/0D53m00006w0M y3CAE/controlsuite-release-announcements?language=en_US">https://community.kofax.com/s/question/0D53m00006w0M y3CAE/controlsuite-release-announcements?language=en_US</a>

Thank you.